



ALL POINTS HOLDING, LLC
TERMS & CONDITIONS OF SERVICE

These Terms and Conditions of Service (“Terms and Conditions”) constitute a legally binding contract between All Points Holding, LLC (“Company”) and any person or entity tendering freight to Company for services hereunder (“Customer”). In the event the Company renders services and issues a document containing terms and conditions governing such services, the terms and conditions set forth in such other document(s) shall govern those services.

1. Definitions.

- (a) "Company" means All Points Holding, LLC, as set forth above, and shall include its subsidiaries, related companies, agents and/or representatives;
- (b) "Customer" means any person or entity tendering freight to Company for services hereunder, as set forth above, as well as its principals, agents, business partners, and/or representatives, including, but not limited to, shippers, importers, exporters, carriers, secured parties, warehousemen, buyers and/or sellers, shipper's agents, insurers and underwriters, break-bulk agents, consignees, etc. It is the responsibility of the Customer to provide notice and copy(s) of these Terms and Conditions to all such agents or representatives;
- (c) "Documentation" shall mean all information received directly or indirectly from Customer, whether in paper or electronic form;
- (d) "OTI" means “Ocean Transportation Intermediaries”, and shall include ocean freight forwarders, and non-vessel operating carriers;
- (e) "Third Parties" shall include, but not be limited to, the following: "carriers, truckmen, cartmen, lightermen, forwarders, OTIs, customs brokers, agents, warehousemen and others to which the goods are entrusted for transportation, cartage, handling and/or delivery and/or storage or otherwise".

2. Company as Agent. The Company acts as the "agent" of the Customer for the purpose of performing duties in connection with the entry and release of goods, post entry services, the securing of export licenses, the filing of export and security documentation on behalf of the Customer and other dealings with Government Agencies, or for arranging for transportation services, both domestically and internationally, or other logistics services in any capacity other than as a carrier.

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3. Limitation of Actions.

(a) Unless subject to a specific statute or international convention, all claims against the Company for a potential or actual loss, must be made in writing and received by the Company as follows:

- (i) For claims arising out of ocean transportation, within three (3) days from the date of delivery;
- (ii) For claims arising out of brokering motor carrier transportation, within six (6) months from the date of delivery;
- (iii) For claims arising out of air transportation, within: (1) fourteen (14) days of delivery in the event of damage; (2) twenty-one (21) days of the date on which the cargo is delivered in the event of delay; or (3) one hundred twenty (120) days of the date of the issuance of the airway bill in all other events of loss or damage, including non-delivery.
- (iv) For any and all other claims of any kind, within thirty (30) days of the event giving rise to claim.

Customer's failure to give the Company timely notice of any claim as set forth above shall be a complete defense to any suit or action commenced by Customer.

(b) All suits against Company must be filed and properly served on Company as follows:

- (i) For claims arising out of ocean transportation, within one (1) year from the date of the loss;
- (ii) For claims arising out of brokering motor carrier transportation, within one (1) year from the date of loss;
- (iii) For claims arising out of air transportation, within one (1) year from the date of the loss;
- (iv) For claims arising out of the preparation and/or submission of an import entry(s), within thirty (30) days from the date of liquidation of the entry(s);
- (v) For any and all other claims of any kind, within one (1) year from the date of the loss or damage.

4. **No Liability for the Selection or Services of Third Parties and/or Routes.** Unless services are performed by persons or firms engaged pursuant to express written instructions

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from the Customer, Company shall use reasonable care in its selection of Third Parties, or in selecting the means, route and procedure to be followed in the handling, transportation, clearance, and delivery of the shipment. Advice by the Company that a particular person or firm has been selected to render services with respect to the goods shall not be construed to mean that the Company warrants or represents that such person or firm will render such services, nor does Company assume responsibility or liability for any actions(s) and/or inaction(s) of such Third Parties and/or its agents, and Company shall not be liable for any delay, loss, or damage of any kind which may occur while a shipment is in the care, custody, or control of a Third Party or an agent of such Third Party. All claims in connection with the act of a Third Party shall be brought solely against such Third Party and/or its agents; the Company shall reasonably cooperate with the Customer in its investigation of any claim against a Third Party, and Customer shall be liable for any charges or costs incurred by the Company during such investigation.

5. **Quotations Not Binding.** Quotations as to fees, rates of duty, freight charges, insurance premiums or other charges given by the Company to the Customer are for informational purposes only and are subject to change without notice. No quotation shall be binding upon the Company unless the parties agree in writing to the handling or transportation of the shipment at the specific rate or amount set forth in the quotation, and the payment arrangements for handling or transportation of the shipment are agreed to between the Company and the Customer.

6. **Reliance on Information Furnished.**

(a) Customer acknowledges that it is required to review all documents and declarations prepared and/or filed with U.S. Customs & Border Protection, other Government Agency and/or Third Parties, and will immediately advise the Company of any errors, discrepancies, incorrect statements, or omissions on any declaration or other submission filed on Customer's behalf.

(b) Customer understands that in preparing and submitting customs entries, export declarations, applications, security filings, documentation, delivery orders and/or other required data, the Company relies on the correctness of all documentation, whether in written or electronic format, and all information furnished by Customer, and Customer agrees to use reasonable care to ensure the correctness of all such information. Additionally, Customer shall indemnify and hold the Company harmless from any and all claims asserted, and liability or losses suffered by reason of the Customer's failure to disclose information, or Customer's provision of any incorrect, incomplete, or false statement by the Customer or its agent, representative, or contractor upon which the Company reasonably relied. The Customer agrees that it has an affirmative, non-delegable duty to disclose any and all information required to import, export, or otherwise arrange entry for the goods.

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(c) Customer acknowledges that it is required to provide the verified weight of all cargo that is to be tendered to steamship lines via calibrated, certified equipment, and Customer represents that Company is entitled to rely on the accuracy of such weight, and that Company may counter-sign or endorse it as agent of Customer in order to provide the certified weight to the steamship lines. The Customer agrees that it shall indemnify and hold the Company harmless from any and all claims, losses, penalties, or other costs resulting from any incorrect or questionable statements of the weight provided by the Customer, its agent, or contractor, on which the Company relies.

(d) Customer acknowledges that it is required to advise Company in advance of its intention to tender goods consisting of hazardous materials, and that it will otherwise comply with all federal and international hazardous material regulations.

7. Declaring Higher Value to Third Parties. Customer acknowledges and agrees that Third Parties to whom the goods are entrusted may limit liability for loss or damage. Company will request excess valuation coverage only upon specific written instructions from the Customer, and Customer must agree to pay any charges therefore. In the absence of written instructions or the refusal of the Third Party to agree to a higher declared value, at Company's discretion, the goods may be tendered to the Third Party, Subject to the terms of the Third Party's limitations of liability and/or terms and conditions of service.

8. Insurance. Unless requested to do so in writing and confirmed to Customer in writing, Company is under no obligation to procure insurance on Customer's behalf. In all cases, Customer shall pay all premiums and costs in connection with procuring requested insurance.

9. Disclaimers; Limitation of Liability.

(a) Except as specifically set forth in these terms and conditions, Company makes no express or implied warranties in connection with its services;

(b) Customer may obtain insurance coverage for cargo loss or damage up to the actual or declared value of the shipment or transaction by requesting such coverage and agreeing to make payment therefor, which request must be confirmed in writing by the Company prior to rendering services for the covered transaction(s).

(c) In all events, the Company shall only be liable for claims hereunder to the extent of its negligence. Subject to foregoing, Company's liability (if applicable), or the liability of its carrier, shall be limited to the following:

(i) where the claim arises from ocean transportation, \$500 per package, and if packages are not delineated on the waybill, per container;

(ii) where the claim arises from air transportation, (1) for international

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shipments, the lesser of 22 Special Drawing Rights per kilogram or \$26.00 per kilogram based on the weight of the goods; or (2) for domestic U.S. shipments, \$12.00 per pound based on the weight of the goods;

(iii) where the claim arises from motor carrier transportation, \$100,000 per shipment. Notwithstanding the foregoing, for shipments involving transportation in Canada, liability shall be limited to \$2.00 per lb., and for shipments involving transportation in Mexico, the amount equivalent to fifteen (15) Measure and Update Units per ton of cargo, or the proportional part that corresponds in case of lighter weight shipments;

(iv) where the claim arises from activities relating to customs business, \$50 per entry, or the amount of brokerage fees paid to Company for the entry, whichever is less; or

(v) where the claim arises from any activities other than those set forth above, \$10,000 per occurrence.

(d) In no event shall Company be liable or otherwise responsible for special, consequential, indirect, incidental, statutory, or punitive damages, even if it has been put on notice of the possibility of such damages, nor shall Company be liable or responsible for the acts of Third Parties.

(e) With respect to domestic transportation, Company shall not be liable for a motor carrier's failure to maintain insurance, or for the accuracy of any documentation furnished by a motor carrier to Company, or Customer's failure to verify said coverage.

10. Advancing Money. All charges must be paid by Customer in advance unless the Company agrees in writing to extend credit to customer. The granting of credit to Customer in connection with a particular transaction shall not be considered a waiver of this provision by Company.

11. Indemnification/Hold Harmless. The Customer agrees to indemnify, defend, and hold the Company harmless from any claims and/or liability, fines, costs, penalties and/or attorneys' fees arising from (i) Company's acts, omissions, negligence, or misconduct, and (ii) the importation or exportation of Customer's merchandise and/or any conduct of the Customer related thereto including, but not limited to, the inaccuracy of entry, export, or security data supplied by Customer or its agent or representative, including that which violates any Federal, State and/or other laws or regulations, and Customer further agrees to indemnify and hold the Company harmless against any and all liability, loss, damages, costs, claims, penalties, fines and/or expenses, including but not limited to reasonable attorney's fees, which the Company may hereafter incur, suffer, or otherwise be required to pay by reason of such claims. In the event that any claim, suit or proceeding is brought against the Company, it shall give notice in writing to the Customer by mail at its address on file with the Company. Such indemnification and hold harmless shall include all claims and costs arising directly or indirectly as a result of

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actions the Company is required to take pursuant to customs regulations to report to U.S. Customs and Border Protection when the Company separates from or cancels representation of a Customer as a result of determining, in the Company's judgment, that the Customer is intentionally attempting to use the Company to defraud the U.S. Government or commit any criminal act against the U.S. Government.

12. C.O.D. or Cash Collect Shipments. Company shall use reasonable care regarding written instructions relating to "Cash/Collect on Deliver (C.O.D.)" shipments, bank drafts, cashier's and/or certified checks, letter(s) of credit, and other similar payment documents and/or instructions regarding the collection of monies, but Company shall not have liability if the bank or consignee refuses to pay for the shipment.

13. Costs of Collection. In any dispute involving monies owed to Company, the Company shall be entitled to all costs of collection, including reasonable attorney's fees and interest at 5% per annum or the highest rate allowed by law, whichever is less, unless a lower amount is agreed to by Company in writing.

14. General Lien and Right to Sell Customer's Property.

(a) Company shall have a continuing lien on any and all Customer property and documents related thereto which are in Company's actual or constructive possession, custody, or control, or otherwise enroute via a Third Party. Such lien shall survive delivery for all charges, expenses, or advances owed to Company with regard to (i) the shipment on which the lien is claimed, (ii) a prior shipment(s), or (iii) both. Customs duties, transportation charges, and related payments advanced by the Company shall be deemed paid in trust on behalf of the Customer and treated as pass-through payments made on behalf of the Customer for which the Company is acting as a mere conduit.

(b) Company shall provide written notice to Customer of its intent to exercise such lien, the exact amount of monies due and owing, as well as any ongoing storage or other charges. Customer shall notify all parties having an interest in its shipment(s) of Company's rights and/or the exercise of such lien.

(c) Except to the extent Customer posts cash or a letter of credit within thirty (30) days of receiving notice of a lien, or, to the extent the amount due is in dispute, an acceptable bond in favor of Company equal to 110% of the value of the total amount due, guaranteeing payment of the monies owed plus all storage charges accrued or to be accrued, Company shall have the right to sell such shipment(s) at public or private sale or auction and any net proceeds remaining thereafter shall be refunded to Customer.



15. **No Duty to Maintain Records For Customer.** Customer acknowledges that pursuant to Sections 508 and 509 of the Tariff Act, as amended, (19 USC §1508 and §1509) it has the duty and is solely liable for maintaining all records required under the Customs and/or other Laws and Regulations of the United States; unless otherwise agreed to in writing, the Company shall only keep such records that it is required to maintain by statute(s) and/or regulation(s), but Company shall not act as a "recordkeeper" or "recordkeeping agent" for Customer.
16. **Obtaining Binding Rulings, Filing Protests, etc.** Unless requested by Customer in writing and agreed to by Company in writing, Company shall be under no obligation to undertake any pre- or post-Customs release action, including, but not limited to, obtaining binding rulings, advising of liquidations, filing of petition(s) and/or protests, etc.
17. **No Duty to Provide Licensing Authority.** Unless requested by Customer in writing and agreed to by the Company in writing, Company shall not be responsible for determining licensing authority or obtaining any license or other authority pertaining to the export from or import into the United States.
18. **No Duty to Serve as a Party to the Transaction.** Unless requested by Customer in writing and agreed to by an officer of the Company in writing, Company shall not be construed as a party to any Customer transaction, including, but not limited to, manufacturer, seller, buyer, importer, importer of record, or exporter, with any attendant obligations or responsibilities pertaining to the export from or import of merchandise into the United States, or transactions in connection therewith.
19. **Preparation and Issuance of Bills of Lading.** Where Company prepares and/or issues a bill of lading, Customer or its agent shall supply to Company the marks necessary to identify the goods, the number of packages, the quantity, weight, and apparent condition of the goods. Unless specifically requested to do otherwise in writing by Customer or its agent and Customer agrees to pay for same, Company shall rely upon and use the information supplied by Customer on any bill of lading or shipping document.
20. **No Modification or Amendment Unless Written.** These Terms and Conditions may only be modified, altered or amended in writing signed by both Customer and Company; any attempt to unilaterally modify, alter, or amend the same shall be null and void.
21. **Compensation of Company.** The compensation of the Company for its services shall be

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included with and is in addition to the rates and charges of all carriers and other agencies selected by the Company to transport and deal with the goods, and such compensation shall be exclusive of any brokerage, commissions, dividends, or other revenue received by the Company from carriers, insurers, and others in connection with the shipment. On ocean exports, upon request, the Company shall provide a detailed breakdown of the components of all charges assessed, and a true copy of each pertinent document relating to these charges. In any referral for collection or action against Customer for monies due to Company, upon recovery by Company, Customer shall pay the expenses of collection and/or litigation, including reasonable attorney fees.

22. Force Majeure. Company shall not be liable for losses, damages, delays, wrongful or missed deliveries, or nonperformance, in whole or in part, of its responsibilities under the Agreement to the extent the same result from circumstances beyond the control of Company or its subcontractors, including but not limited to: (i) acts of God, including flood, earthquake, tornado, storm, hurricane, power failure, epidemic or other severe health crisis, or other natural disaster;

(ii) breaches of cyber security including but not limited to cyber outages or attacks; (iii) war, hijacking, robbery, theft, or terrorist activities; (iv) incidents or deteriorations to means of transportation, (v) embargoes, (vi) civil commotions or riots, (vii) defects, nature, or inherent vice of the goods; (viii) acts, breaches of contract, or omissions by Customer, shipper, consignee, or anyone else who may have an interest in the shipment, (ix) acts by any government, agency, or subdivision thereof, including denial or cancellation of any import, export, or other necessary license; or (x) strikes, lockouts, or other labor conflicts. In such event, Company reserves the right to amend any tariff, negotiated freight, or logistics rate upon one (1) day's notice, as reasonably necessary to provide the requested service.

23. Severability and Waiver. In the event any Paragraph(s) and/or portion(s) hereof is found to be invalid and/or unenforceable, then such portion shall be severed from these Terms and Conditions and the remainder hereof shall remain in full force and effect. Company's decision to waive any provision herein, either by conduct or otherwise, shall not be deemed to be a further or continuing waiver of such provision or to otherwise waive or invalidate any other provision herein.

24. Governing Law; Consent to Jurisdiction and Venue. These Terms and Conditions and the relationship of the parties shall be construed according to the laws of the State of Delaware without giving consideration to principles of conflict of law.

Additionally, Customer and Company:

- (a) irrevocably consent to the jurisdiction of the United States District Court and the State courts of Delaware;

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- (b) agree that any action relating to the services performed by Company, shall only be brought in said courts;
- (c) consent to the exercise of *in personam* jurisdiction by said courts, and
- (d) further agree that any action to enforce a judgment may be instituted in any jurisdiction.

